

Our Hospital 50/50 FAQ's & RULES OF PLAY

HOW DO I GET MY TICKETS WHEN I ORDER ONLINE?

Tickets will automatically be delivered to the email you provided when purchasing your 50/50 tickets.

Please check your junk mail and spam folders, tickets can sometimes be filtered due to strict filters. Tickets are delivered via North Bay Regional Health Centre Foundation [noreply@ascendfs.com].

I DIDN'T RECEIVE MY TICKETS – WHAT'S THE NEXT STEP?

Please double check your junk mail and spam filters. Tickets are emailed to you.

If you can't find your tickets in your junk mail or spam filters, please email foundation@nbrhc.on.ca or call 705.495.8125.

Please provide the following information:

- Your Name
- Name the tickets were purchased under
- When you purchased the tickets
- Email address the tickets should have been sent to

I PURCHASED TICKETS CAN I GET A REFUND?

If the request for a refund has merit and is made prior to the draw, NBRHC Foundation will determine if a refund is eligible. If you have found an issue with your purchase and would like to inquire, contact our office 705.495.8125 or email: foundation@nbrhc.on.ca.

WHICH PAYMENT METHODS ARE ACCEPTED?

Visa Debit, Visa, MasterCard and American Express. We also accept cash payment using a handheld device.

TECHNICAL ISSUES:

If you are using Explorer, advanced settings may need to be updated. We recommend you try using Chrome, Mozilla or Safari.

RULES OF PLAY:

The lottery will take place online only. A series of draws from October 27, 2023 to October 25, 2024. Each draw will take place at 10 am EST on the dates listed below.

- January 3, 2024
- February 29, 2024
- March 29, 2024
- June 28, 2024
- August 30, 2024

- October 25, 2024

Early Bird Prize:

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and November 9, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$500 will be drawn on November 10, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and November 30, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$100 will be drawn on December 1, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 3, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$200 will be drawn on December 4, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 4, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$300 will be drawn on December 5, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 5, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$400 will be drawn on December 6, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 6, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$500 will be drawn on December 7, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 7, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$600 will be drawn on December 8, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 10, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$700 will be drawn on December 11, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 11, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$800 will be drawn on December 12, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 12, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$900 will be drawn on December 13, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 13, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,000 will be drawn on December 14, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 14, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,100 will be drawn on December 15, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between October 27, 2023 at or after 10:00 am EST and December 17, 2023 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,200 will be drawn on December 18, 2023 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between January 3, 2024 at or after 10:00 am EST and January 18, 2024 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,000 will be drawn on January 19, 2024 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between January 3, 2024 at or after 10:00 am EST and January 25, 2024 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$500 will be drawn on January 26, 2024 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between January 3, 2024 at or after 10:00 am EST and February 1, 2024 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,000 will be drawn on February 2, 2024 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between January 3, 2024 at or after 10:00 am EST and February 8, 2024 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$500 will be drawn on February 9, 2024 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

When you purchase your ticket between January 3, 2024 at or after 10:00 am EST and February 13, 2024 at 11:59 pm EST you will be entered into the Early Bird Draw. The Early Bird CASH Prize of \$1,000 will be drawn on February 14, 2024 @ 10:00 am EST. The winning number for the Early Bird prize is still eligible to win all other prizes during that raffle month including the Grand Prize.

All tickets will only be sold to people who are 18 years of age or older.

Must be in the province of Ontario at the time of purchase.

Tickets are 10 for \$10, 100 for \$20, 300 for \$40 and 800 for \$75.

Tickets will be available online at www.ourhospital5050.com

Tickets will be sold using electronic raffle system supplied by Ascend Fundraising Solutions.

After buying, patrons will receive a confirmation e-mail with their 50/50 registered numbers from a Random Selection System. No specific numbers can be given as numbers are generated randomly.

The winning ticket number will be selected by a Random Number Generation (RNG) system from all raffle numbers sold for the draw.

The amount of the 50/50 draw will be available at www.ourhospital5050.com.

Tickets will be sold beginning 9:00 am EST on October 27, 2023 and ending at 11:59 pm EST on October 25, 2024.

The winning number will be announced by email, on Facebook and posted online at www.ourhospital5050.com.

The winner may claim their prize by contacting *NBRHC Foundation* by phone 705.495.8125 or by email foundation@nbrhc.on.ca. The ticket may then be brought to the Foundation office, located in Pod A2 of the North Bay Regional Health Centre located at *50 College Drive*, at an agreed upon time for ticket verification. The winner will then be paid by cheque for the amount posted at the event for which they bought their ticket. Winners must have the original winning ticket and no copies. *All payments will be made by cheque.*

The winning ticket holder has *6 months* in which to claim their prize from the date of the draw their ticket was purchased for.

The winner must provide his/her name, address, and phone number with picture identification for our report sheet.

Once the certified winner is verified, and provides identification with photo ID and signs a photo consent form, they will be given a cheque in the amount of the declared prize which is, at minimum, 50% of the total sales for that draw. If the winner cannot provide photo ID, then the winning proceeds will be held until such identification can be provided.

In the event that no winner comes forward, the winning stub will be kept in a safe and held for 6 months. After that time period has elapsed the prize will be donated to a charity other than NBRHC Foundation with the approval of the Alcohol and Gaming Commission of Ontario (AGCO).

The following individuals are not eligible to purchase tickets and are not eligible to win: all North Bay Regional Health Centre Foundation Staff and Board Trustees as well as their spouses and children living at same residence.

Ontario Problem Gaming Helpline (1- 888 – 230 – 3505)
www.connexontario.ca